



Small Stars School Clubs - Terms and Conditions

**** By registering your child into a Small Stars Club you acknowledge and agree to our Terms and Conditions ****

1) Our Definitions -

- **Child** - means the individual enrolled in the Small Stars club, whose details are specified by the Parent/ Carer / Guardian on the booking and registration form.
- **Coach** - means the individual appointed to teach the clubs run by Small Stars. All coaches will be trained to deliver the Small Stars clubs to a high standard.
- **Fees** - the payment made for a Small Stars club.
- **Sessions** - means the class delivered by Small Stars. Each club will have a date and time assigned.
- **Booking and Registration Form** - means the method of booking or rebooking your child/ren into a Small Stars club.
- **Club** - means the block of sessions your child/ren will be attending and is enrolled on.
- **Venue** - means the location where the Small Stars club will take place.
- **Parent/ Carer / Guardian** - means the person who is responsible for giving the correct information when booking a child into a Small Stars club and is responsible for the payment of fees.
- **Small Stars** - means the company you have entered into a contract with to run the club.

2) Fees, Payment and Discounts -

- The whole fee shall be paid in advance of the booked club.
- We are unable to honour periods of absence or missed sessions, e.g. holiday or sickness that coincides with your child's club. Overheads relating to each child need to be covered regardless of attendance.
- The Fee is non-refundable. The only circumstance where a refund will be given is when the child has attended their first session of a Small Stars club and notification has been given that they will not be continuing to attend further sessions within 24 hours of attending this first session, in which case the remaining club fees will be refunded.
- All clubs must be paid for in full when the booking is made and prior to the club starting.

3) Cancellation -

- Small Stars may cancel this contract at any time before the child starts the club for any reason. Small Stars shall not be liable for any loss or damage whatsoever arising from such cancellation.
- In the event of cancellation by Small Stars prior to starting the club, Small Stars will refund any fees for outstanding sessions.
- Small Stars reserves the right to change the time, venue and activity available for the booked club at any time and will inform the parent/ carer/ guardian of any such changes as soon as is possible.

4) Parent / Carer / Guardian Responsibility -

- To provide Small Stars with all the correct and up-to-date information regarding contact information, medical conditions, special/behavioural needs of the child.
- Not to allow their child suffering from illness or contagious disease to attend a Small Stars club. 48 hours should have passed after sickness and/or diarrhea before attending a Small Stars Club. For any other illnesses seek advice from your doctor.
- To provide Small Stars with correct and up to date information at the time of registering and immediately let Small Stars know of any changes to this information during the time of the booked club.
- To be prompt in picking up their child at the advertised finishing time, making sure the child has been signed out by the Small Stars member of staff before leaving the premises.
- To make sure Small Stars is aware of any changes to the adult picking the child up from the Small Stars club prior to the start of the specific session. If this adult is not known to Small Stars, a password system by be used.

5) Behaviour -

- In the event that Small Stars decides the behaviour of a child to be unacceptable, Small Stars shall be permitted to exclude the child from the booked club permanently or for such a time as Small Stars shall (in its discretion) decide.
- The standard of behaviour which is regarded as unacceptable at a school club shall be determined by Small Stars.
- Small Stars shall not be responsible for the loss, damage or injury sustained by child due to wrong actions/malpractice of the individual. Any claim made against Small Stars or its employees must be brought within 7 days of the event that gave rise to such claim. Any claim made thereafter shall be time-barred.

General -

- All Small Stars coaches will be DBS checked and all sessions covered by Public Liability Insurance.
- Small Stars does not accept responsibility for the service of documents sent by post, email, text or left in the school office.
- These terms and conditions are binding between Small Stars and the Parent/ Carer / Guardian.